

Friday, May 27, 2011

Academic Center Auditorium, Midlands Tech – Airport Campus

## **Agenda**

8:30 Informal Networking
9:00 Welcome and Review of Training Interests Survey (John Taylor; Chair, User Group Leads Committee)
9:15 General Session: Top Issues and resolutions per service desk tickets (SCEIS Team Leads
General Session: Reporting User Group Update and Demonstration of Standard Business Objects Report
10:30 Break
10:45 General Session: HR / PY Topics – Leave Statements (Jennifer Lauer)
11:30 General Session: Year-end Q & A (SCEIS Team Leads)

## Next User Group Meeting

Friday, June 24 - Academic Center Auditorium, Midlands Tech - Airport Campus